

Firefox Conference Toolbar Plug-in Installation and User Guide

1. About this Guide
2. How to Download the Firefox Conference Toolbar Plug-in
3. Installing the Firefox Conference Toolbar Plug-in
4. Logging in to Conferencing Account
5. Features of the Firefox Conference Toolbar Plug-in
6. Conference Touch Tone Controls
7. Conference FAQs



About This Guide

This guide has been created to help user in installing and optimal use of Firefox Conference Toolbar Plug-in. Here we will discuss the pre-requisites, download, installation procedures and use of Firefox Conference Toolbar Plug-in.

This guide is protected with copyright. Any redistribution or reproduction of part or all of the contents in any form is prohibited other than the following:

- You may print or download to a local hard disk extracts for your personal and non-commercial use only
- only if you acknowledge the website as the source of the material

You may not, except with our express written permission, distribute or commercially exploit the content. Nor may you transmit it or store it in any other website or other form of electronic retrieval system.

Download the Firefox Conference Toolbar Plug-in

You can download the Firefox Conference Tool from <http://www.eagleconferencing.in/> using any standard web browser like Internet Explorer, Mozilla Firefox, Safari, Netscape, Google Chrome etc.



Installing the Firefox Conference Toolbar Plug-in

Pre-requisites: This Toolbar Plug-in is optimized to work in below environment:

Operating System: Microsoft® Windows®XP, Microsoft® Windows Vista®,

Mozilla Firefox 3 or above.

Step 1:

If you are using Mozilla Firefox while downloading the Firefox Conference Toolbar Plug-in: Mozilla Firefox will not automatically install software from web sites that are not in its Allowed List. Look for a yellow bar at the top of the page and click the 'Allow' button.



If the yellow bar doesn't appear, it will show the pop-up as in Step 2.

If you are not using Mozilla Firefox while downloading the Firefox Conference Toolbar Plug-in:

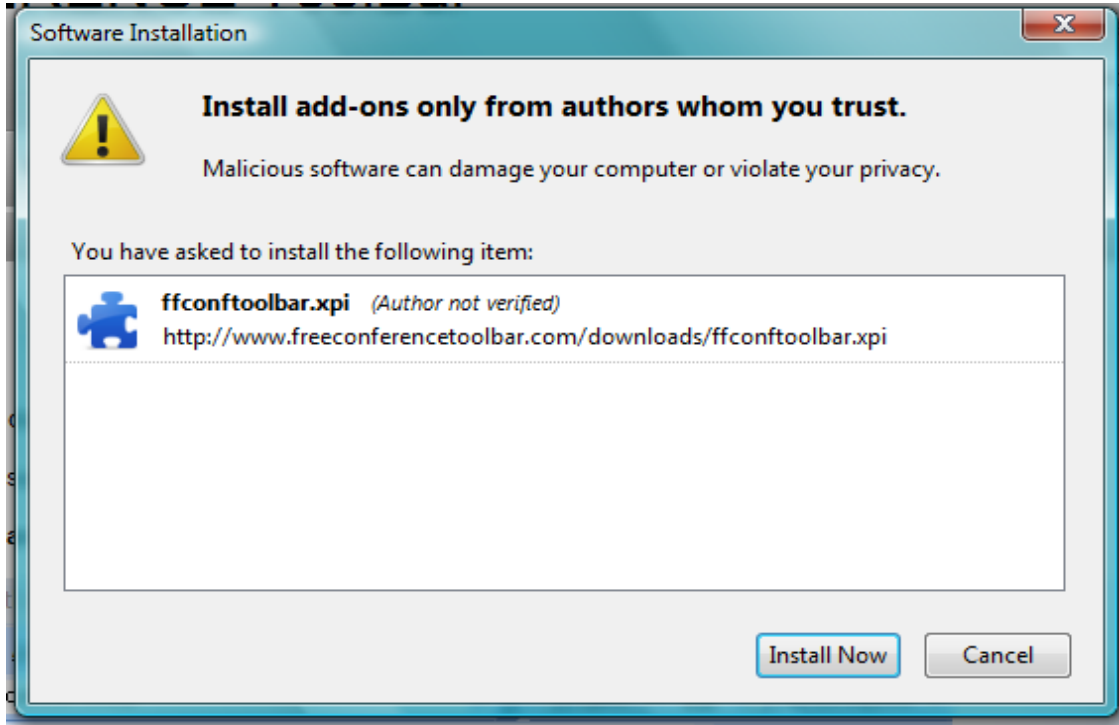
- a. Save the installation file in a local directory of your system.
- b. Open Mozilla Firefox and drag the installation file to the browser to begin the installation process. Alternatively you may also right click the file and choose 'Firefox' under the 'Open With' menu.

Continue to step 2

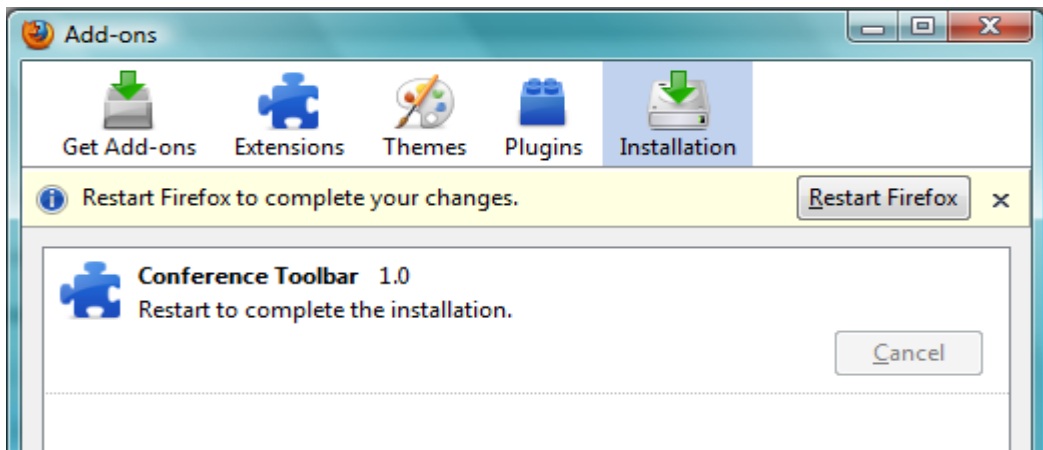


Step 2:

Click on "Install Now" to begin the installation:



Once installation is complete, click the Restart Firefox button:



Your Firefox Conference Toolbar is ready to be used:





Logging in to Conferencing Account

- A. Now you can login to your conferencing account by clicking on “Login” button at left side on the toolbar.



- B. Do not have an account? No problem, Just Click on “Sign UP” and it will bring you the signup page.
 C. After login the toolbar will show something like below:



Features of the Firefox Conference Toolbar

The Firefox Conference Toolbar has below features:

- A. Conference Help: Will give you all the features available on Audio Conference for a Conference Host and Participants. The help window is available under "Eagle Conferencing" toolbar menu.
- B. Refer a Friend: Clicking on this button you can refer the service by email to your Friends, Relatives or Business Associates. The option is available under "Eagle Conferencing" toolbar menu.
- C. Conference Schedule: The Toolbar gives you an option to send the conference schedules to the participants just with on click.
- D. Live Conference Status: This is a unique feature of the toolbar. Gives you the status of your Audio Conference. **There is a DOT at the rightmost on the toolbar. If you are not logged in the DOT is Gray in color. After login it turns RED and if you have a conference running it will be GREEN with a number. The number shows: Number of callers in the conference.**



- E. **Live Conference Control:** This is also a unique feature of Firefox Conference Toolbar. By Clicking this button you will land on the Live Conference Control page, and you can control you conference from here like: Conference Lecture Mode, Conference Security, Conference Recording and Playback, Drop a Conference, Mute / Un-mute a caller, Drop Caller, Past Conference Statistics and many more.



Conference Touch Tone Controls

Following touch tone controls available from your phone for the Moderator in the conference:

- A. *2 (Toggle) To Stop or Start Recording
- B. *3 (Toggle) To Stop or Start Recording Playback
- C. *5 (Toggle) To Stop or Start Lecture Conference (Listen Only)
- D. *6 (Toggle) To Self Mute / Un-mute (Mute Your Line)
- E. *7 (Toggle) To Start or Stop Conference Security (Lock)
- F. *8 (Toggle) To Start or Stop Roster Playback (Participant Count)

Following touch tone controls available from your phone for the Participants in the conference:

- *2 (Toggle) To Self Mute / Un-mute (Mute Your Line)

Conference FAQs

Who is the moderator?

A moderator is the organizer of the conference call. Using a special code, the moderator opens the conference line, allowing other callers to dial in.

Who are participants and attendees?

A participant or attendee is anyone invited by the moderator to participate in the conference call. Participants access the conference line by entering their participant code, which is provided by the moderator in the invitation.

How does a participant access the conference line?

With our state-of-the-art system, connecting to a conference call is easy. Participants simply:



1. Call the conference bridge number
2. Enter their pass code
3. Confirm the day, date, and time of the call

It is important that participants not call the conference bridge number early or at any other time than that which is scheduled; access to the conference line is only available as arranged for by the moderator. The correct pass code must be entered to gain access.

What should be done to avoid echoing in the conference call?

In the rare event that echoing occurs during your call, there is usually an easy solution.

- Be sure that all callers have connected using their own line; neither participants nor moderators should use three-way calling during the conference.
- In addition, each person should call in separately to maintain the high quality of the teleconference line.
- If an echo occurs only while a particular participant talks, that individual should hang up and reconnect.

Can the moderator end the call before scheduled?

At any time, the moderator can press “##”, the system will ask for confirmation. Press “1” to end the conference immediately.

For More Information please visit <http://www.eagleconferencing.in>

